



Increase Your Efficiency

DOCUframe[®]

Everything Your Enterprise Needs

organise – communicate – automate

GSD
software

optimize your business



Efficiently master
increasing demands.

With DOCUframe[®], you're utilising
a cross-industry, quick response and
individually-adaptable enterprise software,
with no equal in its efficiency.

About the necessity to find perfect solutions:

The success of an enterprise today depends primarily on smooth communication between staff, customers and suppliers. By coordinating the information flow and optimising processes, you are able to win a crucial lead compared to your competitors. Isolated, unconnected solutions create the opposite result.

Failing to integrate IT-systems has fatal consequences:

- ▶ **High personnel and time expenditures** spent on the necessary organisation of documents: archiving, searching, distributing ...
- ▶ **Inefficient operations** through double efforts, repeated logging and extensive searching
- ▶ **High costs** because of non-uniform software architecture



Do you want to free yourself from this cause-and-effect chain? With DOCUframe®, you're choosing a centralised, holistic software solution as your future-proof information and communications platform.

Integration Instead of Isolated Solutions



Organise, communicate and automate in one system.

DOCUframe® is conceived as an open and fully extendable system.

The entire range of functions that a medium-sized enterprise needs for the optimisation and control of its business processes is united in one intuitive interface: activities and scheduling; correspondence; as well as the complete archiving of addresses and documents.

Everything you want from a complete solution.

DOCUframe® can be integrated into any existing IT infrastructure and can be linked with any ERP Software. Through the specially developed DOCUcontrol® programming language, DOCUframe® adapts perfectly to your desires and industry-specific demands.

An Overview of Features:

- ▶ **DOCUtoday®**
Important information instantly
- ▶ **Groupware**
Centrally controlled information distribution
- ▶ **Archiving**
Scanning, logging, searching
- ▶ **Process and Resource Management**
Always up to date
- ▶ **Workflow**
Operational processes efficiently automated
- ▶ **Document Management**
Documents administration according to GDPdU
- ▶ **Customer Management**
Customer Relationship Management (CRM)
- ▶ **Time Management**
All appointments securely under control
- ▶ **Knowledge Management**
All information immediately available
- ▶ **Communications Platform**
Mobile and time-saving

Additional Components:

- ▶ **mobileCLIENT/PDA**
Laptops and Pocket-PCs linked to DOCUframe®
- ▶ **webCLIENT**
Internet-based data access
- ▶ **Capacity Resource Planning (CRP)**
Resource planning – avoid bottlenecks
- ▶ **Personnel Time Tracking (PZE)**
Log and analyse work times of your employees
- ▶ **Business Data Capture(BDE)**
Work times logged according to production and orders
- ▶ **STAMPIT®**
Franking software from the Deutsche Post AG
- ▶ **VISUALcontrol® - Device Management**
Graphical control of building technology
- ▶ **Electronic Signature**
eBilling/electronic invoice dispatch and more

The sum of features offers
undreamt-of possibilities.

Your software solution is measured on
its ability to optimise work processes.

With DOCUframe[®], you increase the efficiency
of your enterprise step after step.

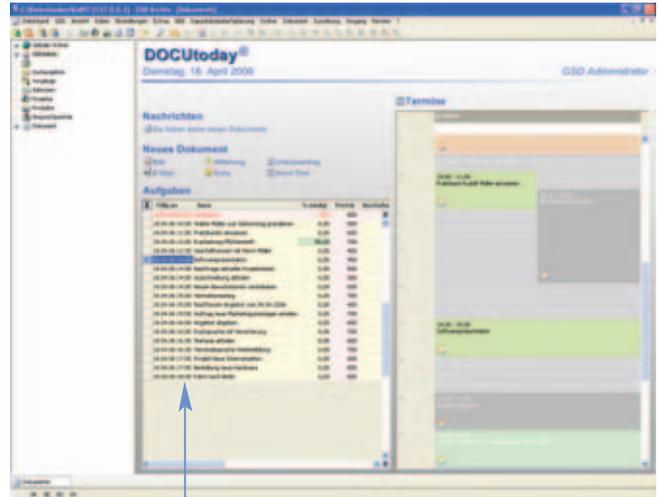


Ready to go with

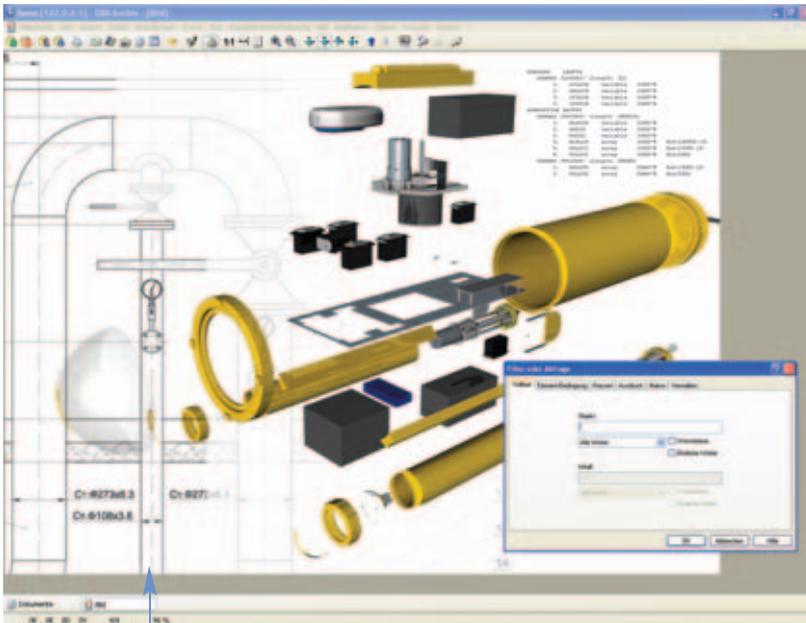
▶ DOCUtoday®

diagram on the right

As the start-up display of DOCUframe®, DOCUtoday® displays important information at a glance: current appointments, received calls, messages and much more besides. From here, you can create e-mails, faxes, Word and other documents.



With DOCUtoday®, plan your day perfectly and have pending appointments securely in view. DOCUframe® allows the administration for individual users or defined user groups.



Scanned documents are converted automatically via the OCR recognition into text. Stored in archive fields, they can be found through the full text search at lightning speed.

Optimal cooperation

▶ Groupware

The sum of features creates more productivity than separate single solutions. DOCUframe® combines document management, archiving, process and project management, appointment management, workflow and knowledge management in a complete solution. Vital data is centrally available to all entitled staff.

Scanning, logging, searching

▶ Archiving

diagram on the left

Via the import function, enter documents from Office or ERP software, e-mail and other sources. Paper documents are read in through TWAIN-compatible or networked scanners. The efficient additional OCR module, which is based on the leading OCR/ICR FineReader engine of ABBY-YTM, converts the scanned documents automatically into text.

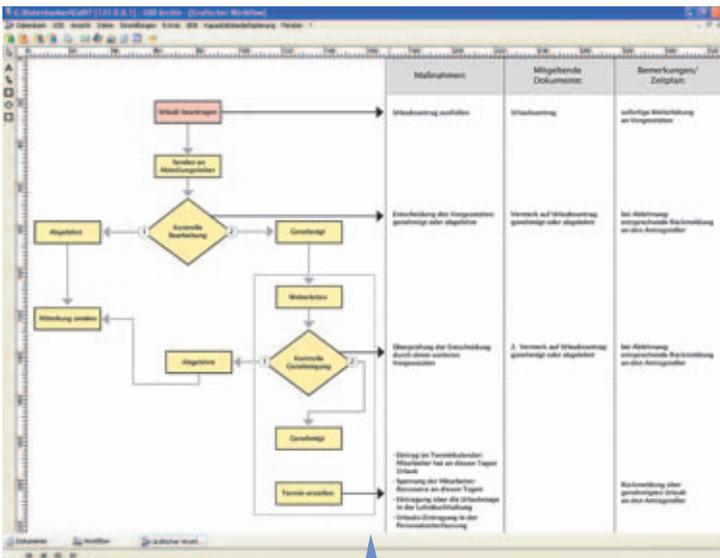
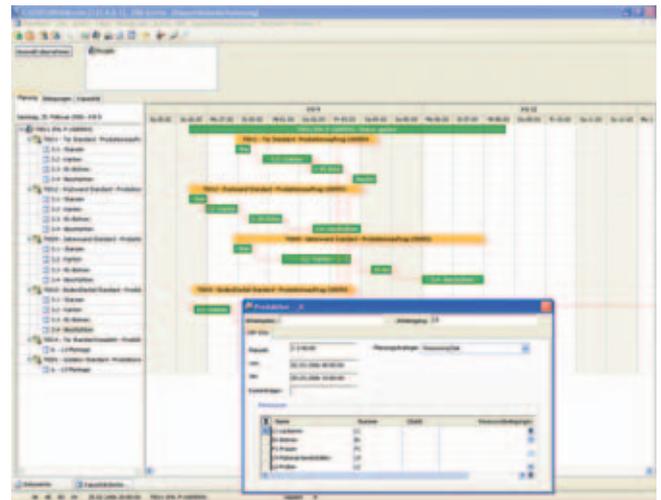
For final archiving, the documents will be tagged automatically or manually with an index. In this way they can be very quickly located according to all kinds of search criteria and examined in their original state - an important requirement to fulfil the new principles for data access and the controllability of digital documents (GDPdU).

Always up to date

▶ Process and Resource Management

diagram on the right

With DOCUframe®, customer and project-related processes (services, hotline support, servicing contracts and much more) can be entered exactly on time, controlled and administered. All processes are logged, analysed and handled completely according to your preference by customer or project. Through reliable resource management, you avoid bottlenecks and can plan your capacities in a timely fashion.



Through process logs and statistics, all departments keep an overview of the present state of processes at all times. Using the integrated DOCUcontrol® development environment, your special requests can be implemented quickly.

The capacity planning enables an optimal overview of all resources, appointments and processing steps - for example, order processing. Modifications in the flow can easily be made.

Perfectly organised

▶ Document Management

You can archive your documents in various file formats, languages, pictures, flows or as e-mails. These can be administered according to any feature such as title, invoice number, date, fax number, e-mail address or according to individually defined search criteria.

The documents are directly assigned to your master data, for example, customer information, addresses, articles or projects. They are stored not simply in a file system, but are kept securely in the database and object-orientedly linked according to your business logic.

DOCUframe® operates with linked objects: All documents are stored only once in the database. This intelligent linkage guarantees that all employees always operate with the most current version, and additionally reduces your IT costs. With DOCUframe®, according to your workflow, you can distribute documents to different departments for parallel-processing, without creating unnecessary copies.

Operational sequences automated

▶ Workflow

Information and data streams for your enterprise are virtually illustrated, one to one. Through this, documents can automatically pass on to the responsible staff or departments according to your specific processes. Additionally, DOCUframe® offers you advanced escalation management. The responsible persons are reminded to stay within a certain operating time for a document or process.

All data securely under control

▶ Customer Management

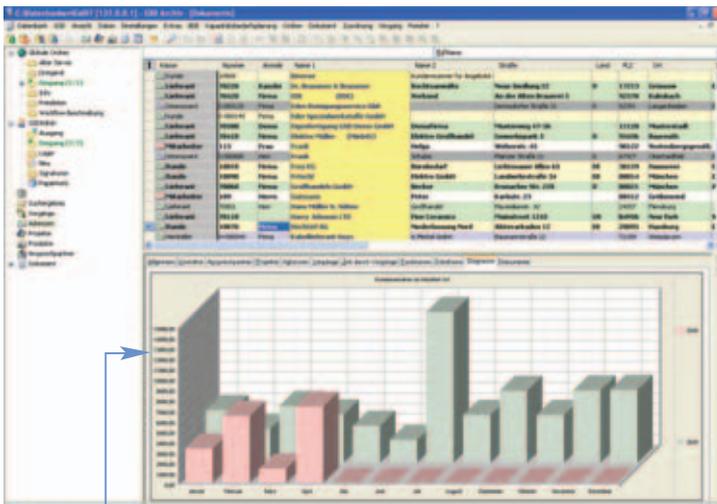
diagram below

DOCUframe® becomes your “customer communications centre:” The entry, administration and analysis of all addresses, documents, reports, appointments, processes, projects and e-mails takes place related to customers. Further features are automatic planning; execution and analysis of marketing and sales activities; reliable contact management; the support of telephone marketing through CTI integration; as well as the effective administration of customer service and support-inclusive hotlines.

All information instantly available

▶ Knowledge Management

All information is linked transparently in DOCUframe® - both internally and also with all available key figures of any connected standard management software. The perfect integrated solution is ERPframe®, the complete software for sales, enterprise resource planning, logistics and production. Through customisable dialogues, functions and queries, data can be extracted in a compact and meaningful form - whether as an information system for the management or as a knowledge database for all staff. All information remains safely in the enterprise and through the assignment of different criteria, the access for each user can be clearly defined.



For instance, at the click of your mouse, you call up from ERPframe® the postings, data and numbers connected with customers and projects, in order to process, further analyse and archive them in DOCUframe®.

Deadlines at a glance

▶ Time Management

The linkage of your information with timed processes runs like a common thread through all the function modules. The time track forms the backbone of all control, administration and organisation mechanisms. Various reminder, resubmission and event functions are directly connected with the internal process and management of the project mechanisms in the system. All types of documents can be administered according to time and deadlines.

▶ Mobile and time-saving Communications Platform

This integrated platform offers all communication forms in a single product: fax, e-mail, SMS, voice mail, answering machine and CTI (Computer Telephony Integration). DOCUframe® covers all the important duties of modern, unified messaging software. Additionally with the CTI extension, all telephone-related functions can be controlled.

Via the communications platform, you can link e-mails with appointments, addresses, documents, projects or processes and from each workstation send, administer and archive. When making a call, all the data connected to this telephone number, such as an address, is immediately displayed. Voice mails can be processed like all other documents, passed on, assigned and archived. SMSs can be sent and received directly from your workstation. Thanks to mobileCLIENT, you can have your data available on the road through your laptop or Pocket-PC - or you can use webCLIENT, in order to log into DOCUframe® via the internet from anywhere in the world.



There are many software solutions –
you need the best.

DOCUframe® can be effectively implemented in any
industry. Thanks to DOCUcontrol®, it adapts easily
to your individual needs.

A Single Solution for All Industries.

DOCUframe® in its standard version can already represent almost all the requirements of a medium-sized enterprise and can be easily integrated into any existing IT infrastructure. Over 35,000 satisfied users from the most diverse industries use our solutions daily. Whether trade, manufacturing or service enterprises: GSD Software creates the best basis for even more competitive capacity.

Everything is possible – thanks to DOCUcontrol®.

Already in the standard version, DOCUframe® offers functionality on the highest level. Building on our internally developed DOCUcontrol® programming language makes it possible to adapt the software quickly and economically to different industries and demands.



An absolute highlight of the GSD Software: with DOCUcontrol® you can implement modifications yourself, quickly and inexpensively.

You can create your own masks, dialogues and menu layouts or insert user-defined fields, structures and tables. With version changes or updates, all your modifications are completely preserved (100% releaseability).

Still More Performance through Optional Components:

- ▶ **mobileCLIENT/PDA**
With mobileCLIENT, you have the entire functionality of DOCUframe® mobile on your laptop. Addresses, notes and appointments can also be directly transferred to your PDA.
- ▶ **webCLIENT**
Use the full functionality of DOCUframe® worldwide via the internet.
- ▶ **Capacity Resource Planning (CRP)**
For optimal planning and simulation of your utilisation of resources, CRP helps you to detect risks early and avoid bottlenecks.
- ▶ **Personnel Time Tracking (PZE)**
Employee work times can be collected with the assistance of time registration terminals, processed and analysed in detail.
- ▶ **Business Data Capture (BDE)**
Administer reliably the production or work times of your staff related to orders.
- ▶ **STAMPIT® – Deutsche Post AG Franking Software**
Frank documents to the exact cent - around the clock directly from your PC!
- ▶ **VISUALcontrol® – Graphical Device Control**
Control the entire building and safety technology comfortably from your workstation.
- ▶ **Electronic Signature**
Save time and costs and send your invoices by e-mail! The electronic signature gives you the necessary legal security.



A Source that Strengthens Your Enterprise

DOCUframe® offers almost
inexhaustible performance.

Optimised processes make
tremendous savings possible.

DOCUframe® – The Solution You Desired.

Future-Proof

DOCUframe® offers a modern, object-oriented software and database architecture. Technologies for process control and optimisation with automated workflow are already realised today and are a part the function range.

Integration

Automated data exchange with other software systems, the integration of processes in your ERP system or any other enterprise resource planning system as well as the consistent use of the usual internet standards make DOCUframe® the reliable switchboard of your enterprise.

Flexibility

DOCUframe® accurately adapts through its DOCUcontrol® programming language to the needs of your enterprise. If processes change, you can easily adapt the software. With version changes or updates, your modifications are completely preserved (100% releaseability).

Investment Protection

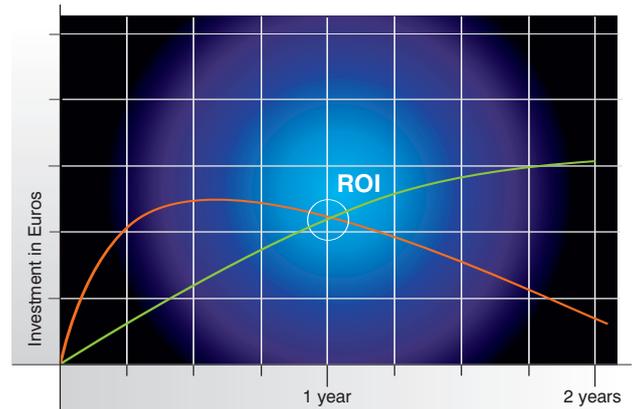
DOCUframe® was developed consistently on the basis of object-oriented components and internationally recognised standards. Thanks to extremely variable programming you are prepared in the best way possible for future system and hardware generations.

Intuitive Design

In one user interface, developed especially for the global functions of document management, you are intuitively led through your processes. Therefore, you can fully concentrate on your tasks.

Fast ROI (Return on Investment)

Low implementation costs and efficient operation of the total system pay for themselves: experience has shown that the investment in DOCUframe® already pays off after an average of one year.



Your investment already pays for itself, on average, after one year.

High Efficiency

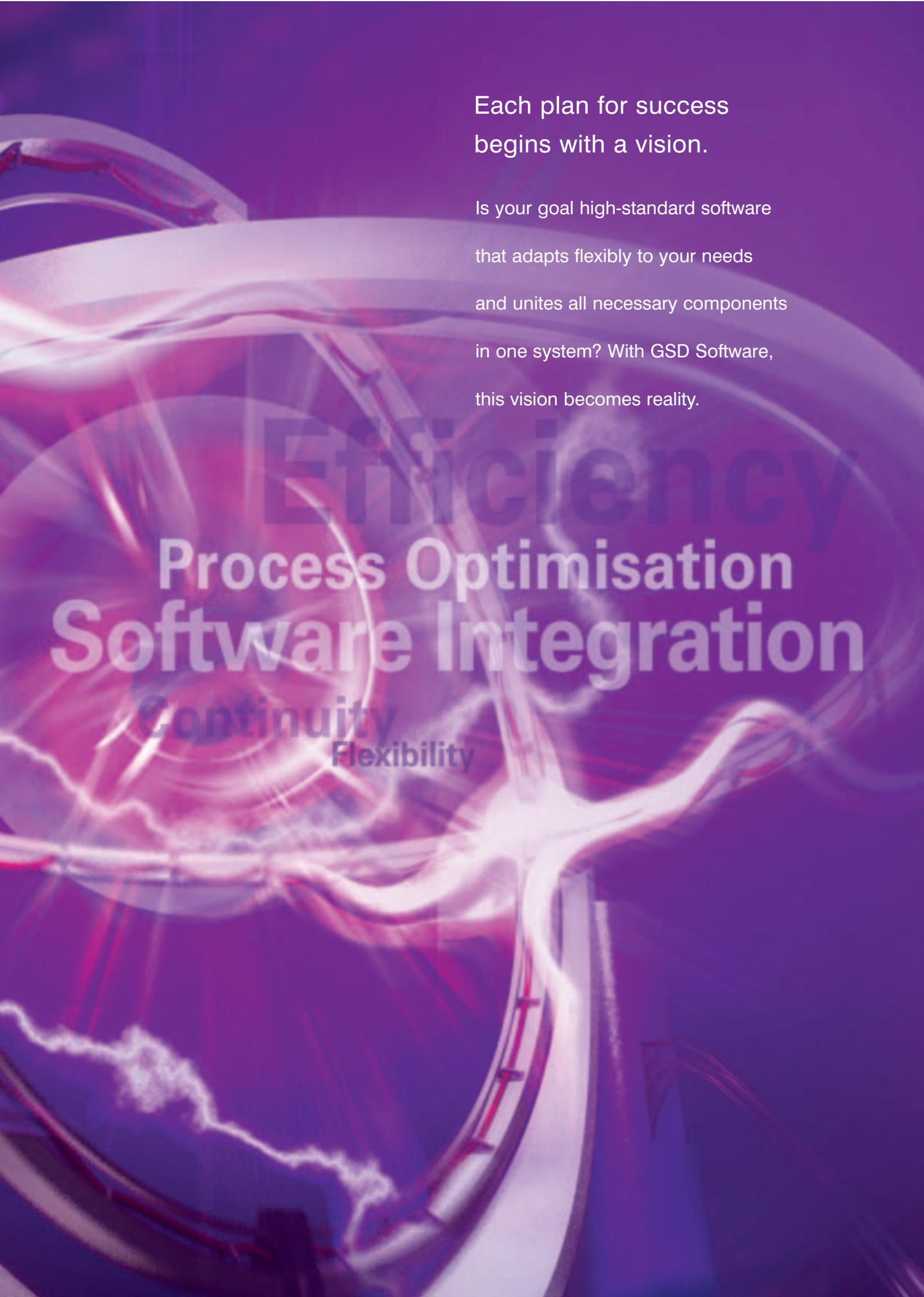
The automation and optimisation of business procedures already gives you immense savings during the introduction phase.

Short Introduction Times

Mature software, comprehensive service, outstandingly trained staff and competent partners guarantee a successful implementation of DOCUframe® in the shortest time.

Reliable, Comprehensive Service

With DOCUframe®, an extensive service is available to you covering the areas of training, business process analysis, implementation, consultation and success protection through productivity monitoring.



Each plan for success
begins with a vision.

Is your goal high-standard software
that adapts flexibly to your needs
and unites all necessary components
in one system? With GSD Software,
this vision becomes reality.

Efficiency

**Process Optimisation
Software Integration**

Continuity

Flexibility

Your Plan for Success: Solutions from One Source

Anyone who wants to be competitive today must be able to adjust quickly and flexibly to the new demands of the market.

With GSD software, enterprises – from tradesmen to international mega companies – are already prepared for the challenges of the future.



DATAframe®

**Everything for Your
Enterprise Processes**
monitor – analyse –
decide

Enterprises need real-time and precise information in order to make informed decisions quickly in today's dynamic markets. DATAframe® provides immediate access to accurate analyses for your decision-making and helps you to monitor, measure, and understand the performance strengths of your enterprise.



FIBUframe®

**Everything for Your
Financial Management**
post – document –
control

FIBUframe® records your business events systematically, chronologically and continuously. With the added functions for accounts payable and receivable handling as well as the automated payment process, FIBUframe® is a comprehensively developed, complete software package for enterprises of any size. FIBUframe® was certified by the Ernst & Young company of auditors.



ERPframe®

**Everything for Your Business
Planning and Control**
coordinate – operate –
profit

ERPframe® is conceived as an industry-neutral, flexible and integrated complete ERP solution. Resource planning; production planning and control; MDE (Machine Data Capture), BDE/PZE (Business Data Capture and Personnel Time Tracking); FIBUframe®; Point of Sales; DOCUframe®; and DATAframe® modules can be combined according to your needs, in one system. Adjustments can be implemented simply and economically thanks to VARIOcontrol®.

A dramatic sky with sunbeams and clouds. The sun is low on the horizon, creating a golden glow and casting long, dark shadows. The sky is a deep blue, and the clouds are white and fluffy, with some darker patches. Sunbeams radiate from behind the clouds, creating a starburst effect. The overall mood is bright and hopeful.

GSD Software – More than You Expect

Our users enjoy first-class service: competent, friendly support; practical seminars in our own training centre; and a fantastic 4-Star Business and Wellness hotel leave nothing to be desired.

GSD Software: An Enterprise with Vision.

The roots of GSD Software are in a two-man enterprise. From their experience in the electrical business, Hans Rebhan and Michael Sterzl first developed enterprise resource planning systems for the electrical wholesale industry. To meet constant demands and new market requirements, the entrepreneurs reacted quickly with increasing project experience.



Impressively united: GSD Software development & training centre with a stylish 4-Star Business and Wellness hotel and Mediterranean restaurant.



An experienced team: the managing directors Michael Sterzl and Hans Rebhan.

Today, users of all industries value the high flexibility of the software and the advantage of getting comprehensive business solutions from one source. GSD Software ranks among the prominent providers in the area of document management (DMS)/archiving systems and ERP software solutions in Germany. More than 35,000 users at home and abroad decided on GSD Software. Even in the standard version, the system offers comprehensive functionality on the highest level. Thanks to its own programming language, it is able to display internal processes and adapt quickly and flexibly to the most unique demands.

In 2006, GSD Software was chosen to be among the TOP 100 of the most innovative medium-sized enterprises in Germany and honoured several times with the desirable Innovations Prize from „Initiative Mittelstand“. Through the ongoing advancement of our products, GSD Software continues to set the innovative bar high for the benefit of our customers.



Always up to date: for workshops and training courses, eight seminar rooms with modern technology are available.

More than Software, Service and Support.

The GSD Software name represents the stability of a mature, owner-led family business and the flexibility of a modern software house. Our personal mission is to successfully bring our experience of over 18 years to your enterprise - and therefore do our part in your personal success story.

Our Expertise for Your Enterprise:

- ➔ **Comprehensive system information**
- ➔ **Personalised training**
- ➔ **Secure interface integration**
- ➔ **Installation and briefing at your premises**
- ➔ **Our own training centre with 4-Star Business and Wellness hotel**
- ➔ **Customer-oriented seminars, training courses and workshops**
- ➔ **Friendly support team with business experience**
- ➔ **Reliable support by telephone, fax, e-mail, post and internet**
- ➔ **Comprehensive, carefree servicing contracts with updates, program maintenance and user information**
- ➔ **Remote maintenance service for GSD Software**
- ➔ **On-site service by certified business and implementation partners**



**Top Enterprise
in the German Mittelstand**

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